Taskstream-Tk20 FAQ

Why did Taskstream and Tk20 decide to merge? What are the benefits to merging?
Taskstream and Tk20 were each founded and driven by a mission to improve student learning and the quality of education through supporting meaningful assessment practice. We have great respect for what each other has accomplished over the years and were struck by how well aligned our visions and cultures are. The leadership in both companies felt this combination made a lot of sense. By bringing our companies together, we're able to better serve the over 800 institutions we work with already and have a larger impact on the quality of higher education at more institutions. As a larger company, we'll be able to make more significant and meaningful investments in all areas of the organization, develop our solutions more rapidly, and provide more growth opportunities for employees.

What is the vision for the combined company?
The mission and vision of Taskstream and Tk20 were remarkably well aligned and the vision of Taskstream-Tk20 follows from this. We will continue towards a shared vision to help more institutions engage in meaningful assessment practices and gather, organize, and use better data for learning.

How will this impact my use of Taskstream's or Tk20's products?
The merger will not affect your use of your chosen system. You will continue to use the solutions that you adopted and you do not need to change how you do things. We remain committed to supporting these solutions and look forward to supporting your continued success.

What is the vision for the products over time?
We will continue to maintain and evolve the products in an agile fashion, with an eye towards building an integrated, user-friendly platform that encompasses and further advances the capabilities that you rely on to meet your needs. We will share more information about our product roadmap in the coming months and will provide clients with opportunities to share input on this at our user conference, via product advisory groups, and other forums.

Will the two systems be combined to create one comprehensive system?
Not exactly. As Bhupi explained on our webinar about the merger, the plan is to move towards an integrated "system of systems." This platform will include functionality currently found in Tk20 and Taskstream and more. It will involve new development, not simply merging or integrating existing systems.

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Do we need to start using a new system? When do we need to switch?
You will not be required to switch systems. We will continue to support our existing systems. As we roll out new functionality, you will be able to decide, on your own timeline, whether you want to adopt it or to continue using your current solution.

When will we start to see new development from your combined product team?
The combined team has already started discussing previous work and collaborating on future plans. They will share more details regarding the product roadmap at the Taskstream-Tk20 Interactive conference in Austin, June 13-16.

During the webinar about the merger, you talked about seamless integration within your "system of systems," but what are your plans for integrating with other systems on campus, such as student data and learning management systems?
Easier/better backend data integration with student data systems and learning management systems are high priorities for our combined product roadmap.

Do you plan to include strategic planning in addition to assessment?
Yes! While we talked a lot about assessment capabilities in our webinar about the merger — including planning, measurement, and reporting — we do plan to include strategic planning and other related functionality in our product roadmap.

Whom do I contact for support?
We will continue to provide users with the same level of exceptional service that both Taskstream and Tk20 are known for. Clients will continue to follow the same process for contacting and receiving support and support hours will remain unchanged.

Will this affect the pricing/terms of my existing subscription or contract?
No, we will honor the terms of all existing contracts. We will honor the terms of all existing contracts and pricing for your current solution(s) will not be affected by the merger.

I'm currently evaluating Taskstream and/or Tk20 for use at my program or institution, what does this mean for me?
We'd love to speak with you. We're confident that with our combined experience working with over 800 institutions, we'll be able to meet your needs. Contact us to learn more.

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How will this impact the Tk20 Interactive Conference in June?

The user conference scheduled for June will be an exciting opportunity to bring the expanded client community together and learn more about the vision and roadmap for Taskstream-Tk20. We are currently identifying opportunities to expand the program to include members of both client communities. We will release additional information and open registration in the coming weeks. We will honor all existing contracts, including UA Training Waivers for some Tk20 clients.

Will there be opportunities to learn more about this merger and hear from the leadership of Taskstream-Tk20?

Yes. We hosted a webinar on Tuesday, April 11th to share more information about our vision and future direction and to answer questions. You can view the recording here. We also encourage you to visit our booth at upcoming conferences and contact us directly at any time.

Do we need to update logos or refer to our system with your new name?

Our company has a new name, Taskstream-Tk20, and a new logo. If you have materials that refer to the company overall, we ask that you please update them accordingly. (You can download our brand guidelines here.) However, you do not need to update any user guides or help materials you have created.

Whom do I contact if I have questions?

If you have additional questions, contact us at: questions@taskstream.com.

Any press/media inquiries should be directed to Courtney Peagler at cpeagler@taskstream.com.